

Summary Information Return 2009 (Online)



Summary Information Return 2009 Of Aims, Activities and Achievements

This return is intended to comprise a Summary of key information contained in the Trustees' Annual Report and Accounts and in other documents.

EAST END HOMES LIMITED

Charity Number: 1107691

Submitted on 29 January 2010

This online version of the form shows the information you have entered through Annual Return 2009 Online and has been designed to make it easier for Charities to print.

This Summary Information Return was submitted online by MR PETER GIBBS on 29 January 2010. You do not need to send us a signed copy.

Question 1 - The Charity's Aims

What are your charity's aims?

EastendHomes is in business to provide its residents of Tower Hamlets with quality homes, sustainable estates and effective and efficient local housing services. EastendHomes principal activities are to effectively manage, maintain and develop homes, and to improve and regenerate its estates.

Question 2 - Who benefits?

Who benefits from the charities work?

Residents of Tower Hamlets and those within the geographical area.

How do you respond to their needs and how do they influence the charity's developments?

EastendHomes is aware that a high percentage of the residents who live on its estates are vulnerable and as a social landlord it ensures its operational management reflects this through its income recovery and estate management arrangements.

EastendHomes is developing a profile of its residents to ensure that its services can be accessed by all residents and it tailored to ensure that all members of the community are properly supported.

Question 3 - The Charity's Strategy

What are the key elements of your charity's medium to long term strategy?

To improve the overall environment and living conditions for the tenants of Tower Hamlets and to enhance the social cohesion of its tenants.

How does your charity measure the success of the strategy?

The number of units refurbished in accordance with the regeneration program and the extent to which EastendHomes has been able to meet and surpass the commitments given to Tenants and Leaseholders at the time of transfer.

Question 4 - The Charity's Objectives and Achievements

What were your charity's main annual objectives and were they achieved?

Objective	Achievement
To meet the projected number of refurbished units and start on site projects indicated in the year as per the EastendHomes 30 year Business Plan	Not fully achieved due to delays incurred in obtaining planning permission
To increase Tenant participation and involvement	Targets set were achieved

Question 5 - The Charity's Income and Expenditure

What were your charity's most significant activities during the year and how much did you spend on them?

Charitable Activities	£ 000s
Costs of providing services to our residents	2,598

Repairs & Maintenance costs	3,421
Staffing costs	2,751
Explanatory Comments	
East End Homes is in business to provide affordable quality homes, sustainable estates, and effective and efficient local housing services. Our main expenditures arise from the provision of services including cleaning, caretaking and concierge services, day to day maintenance and repairs to our properties and estate areas and staffing costs.	

What were your charity's three main fundraising activities in the year and how much did each generate and cost?

Fundraising Activity	Income generated	Cost of Activity £ 000s
Income from social housing lettings	12,242	11,205
Income from commercial shop lettings	846	143
Other Income	98	0
Explanatory Comments		
East End Homes is in business to provide affordable quality homes, sustainable estates, and effective and efficient local housing services. Our main source of income is income from letting of our stock of properties.		

Question 6 - The Charity's Financial Health

How would you describe your charity's financial health at the end of the period?

Performing in line with the established 30 year initial Business Plan from transfer and creation in 2005.

Question 7 - The Next Year

How will the overall performance last year affect your charity's medium to long term strategy?

Development and improvement of housing stock is largely dependant upon local factors and planning permissions. Funding is already in place.

What are your charity's main objectives for next year?

To achieve milestones on regeneration program on our estates

To develop our residents involvement framework and enhance our Tenant and Leaseholder participation.

To continue developing local Housing Management Services and securing improvements in all core service provision.

Question 8 - The Charity's Governance

How does the charity ensure that its governance arrangements are appropriate and effective?

EastendHomes Board has a programme of training and developing which includes governance training to the current recommended standards recognised throughout the Registered Social Landlord sector.

Further details on all the answers given in the Summary Information Return can be obtained from:

Peter.gibbs@eastendhomes.net

DECLARATION

Your Summary Information Return was submitted online by MR PETER GIBBS on 29 January 2010, telephone number 0207 517 4700.

MR PETER GIBBS certified online that:

- the information provided was correct
- it had been or would be brought to the attention of all the trustees

Those who give answers that they know are untrue or misleading may be committing an offence.

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